

Digital Services Act: MIXI Transparency Report

Reporting Period: 17 February 2024 – 31 December 2024

I. Introduction

MIXI, Inc. (“MIXI”) is making this transparency report (this “Transparency Report”) available in public in compliance with Article 15 of the Digital Services Act (the “DSA”) as a provider of hosting services. MIXI provides a hosting service, FamilyAlbum (the “Service”), which allows its users to create and share with their family members or acquaintances equivalent thereto electronic photo albums containing photos and videos of their children and those members or acquaintances.

This Transparency Report describes details on content moderation MIXI implemented against potentially illegal content and content inconsistent with its terms of use (“ToU”) for the Service.

II. Orders from Member States’ authorities

During the Reporting Period, MIXI did not receive any orders from any Member States to act against and/or provide information in relation to illegal content.

III. Notice and action mechanisms

During the Reporting Period, MIXI did not receive any notices from any individual, entity, or trusted flagger regarding the presence on the Services of specific items of information alleged to constitute illegal content.

IV. Own initiative content moderation measures

During the Reporting Period, MIXI did not engage in content moderation at its own initiative.

V. Complaints received through internal complaint-handling system

MIXI did not implement an internal complaint-handling systems to enable recipients of the Service to lodge a complaint concerning content moderation or a decision on a notice thereafter, and received no complaints during the Reporting Period.

VI. Automated means for content moderation

MIXI did not implement any automated means for content moderation during the Reporting period.